



# FRASER VALLEY FC

## Refund Policy

The following policy below will govern all refunds/requests for refunds for Fraser Valley FC:

1. All first payments/deposits as set out annually by the Fraser Valley FC Executive are non-refundable.
2. All refunds should they be granted are subject to a \$200 administration fee.
3. There are no refunds will be granted after September 1<sup>st</sup>
4. Should a player willingly leaves (quits) his/her team no refund shall be granted.
5. Should a player become injured outside of a non-sanctioned Fraser Valley FC event (i.e. school sports, family vacation, etc.) no refund shall be granted.
6. Should a player be released or suspended as a result of his/her for behavior unbecoming of a member no refund shall be granted.
7. No refund or consideration of a refund shall be granted to any member in arrears to Fraser Valley FC.
8. Should a player become injured within the confines of a sanctioned Fraser Valley FC event such as team training sessions, league games, and tournaments a refund will be granted at a pro-rated rate to be determined by the Fraser Valley FC Executive.
9. Should a player be released by his/her team at any point during or prior to the start of the season, the Fraser Valley FC Executive will review the players release and if deemed appropriate a refund will be granted at a pro-rated rate to be determined by the Fraser Valley FC Executive, less any administration fees.
10. If the season is impacted as a result of circumstances beyond the control of the Fraser Valley FC Executive (i.e. natural disaster, health related pandemics, global unrest) a pro-rated refund less all deposits and administration fees may be considered.
11. All refund requests must be received in writing.
12. The Fraser Valley FC Executive reserves the right to amend this policy at any time if in the best interest of the club and the game.